

CARLE SPORTS MEDICINE PERFORMANCE ENHANCEMENT POLICIES

PLEASE READ the accompanying information regarding your participation in the Performance Enhancement programs at Carle Sports Medicine. If you have any questions regarding the policies listed, please ask a staff member.

1. Training fees are to be PAID IN FULL prior to first training session and become NON-REFUNDABLE at that time.
 - Should an injury occur during actual training in any Frappier Acceleration program component at the training center, the pro-rated balance of the training fee may be refunded or maintained on account for 30 days.
 - Carle Sports Medicine staff reserves the exclusive right to refuse training to those individuals they deem inappropriate for the Performance Enhancement Programs. Should these Performance Enhancement Programs be deemed inappropriate for the participant during the course of initial testing, a refund minus used sessions and consultation fee will be given, and no further visits will be scheduled.
 - Carle Sports Medicine Performance Enhancement Programs are non-transferable and are designed to be completed in a specific time frame in order to obtain optimal results. The fee balance will be held on account for a maximum of 30 days. If after 30 days, training has not resumed, the remained of the account will be forfeited.
 - Carle Sports Medicine Performance Enhancement Programs are neither billable nor third party reimbursable.

2. Participant must be warmed up and ready to begin training at the scheduled time. Any participant reporting 5-10 minutes after the start of training may receive, at the staff's discretion, a modified session to fit the time remaining in their scheduled appointment. If a participant is more than 10 minutes late for a session, that session will be forfeited and cannot be rescheduled for another time.

3. **Cancellations and rescheduled appointments are to be made at least 24 hours in advance. Cancellations with less than 24 hours notice will be deemed a forfeiture of the training session.**
 - **"No-Shows" for a scheduled training session without prior phone notification will result in forfeiture of that session**
 - **Cancellations due to weather or illness can be made up at the discretion of the Carle Sports Medicine staff if notice is given by phone prior to the scheduled training session.**

I understand and consent to the above policies:

Signature of Participant

Date

Signature of Parent/Guardian
(If participant is under 18)

Date

Carle Sports Medicine Staff

Date